It's your right to COMPLAIN

Woodlands School

woodlands Limited

If things are making you feel...

ANGRY

UPSET

OR

WORRIED

It's your right to COMPLAIN

Talk to someone...

Talk to

- Your link worker, or another member of care staff or teaching staff
- House manager
- Therapist
- Teacher
- Darryl
- ...or your parents

You can write down your complaint, or whoever you choose to talk to, can write your complaint down for

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- Your complaint will be taken seriously.
- Your complaint will be dealt with as quickly as possible.
- You will be told what is going on with your complaint.

If you are not happy with the way your complaint is dealt with, you can talk to…

Your Social Worker
or:
Phil Young
Children's Advocate
Mobile:- 07891 692308
or

The Children's Commissioner for Wales
Tel: - 0808 801 1000
or

Care Inspectorate Wales
Tel:- 0300 7900 126
or

Estyn
Tel: 029 2044 6446